

DEBRA UK Members' Weekend

Event terms and conditions

Definitions and terminology

'Adult'	Defined as individuals aged 18 years and over.
'Application'	Relates to the form that must be completed to apply to attend.
'Attendees'	Defined as individuals listed on the event application form.
'Babies and toddlers'	Defined as a child aged 0, 1 or 2 years of age.
'Children and young people'	Defined as individuals aged 3 to 17 years of age.
'Event'	Used throughout as a reference to the Annual DEBRA UK Members' Weekend event, whether in part or whole.
'Family members'	Defined as a parent/guardian of a child living with EB or sibling under the age of 18 living at the same address.
'Fees'	Any monies owed to DEBRA UK for the payment of attending the event.
'DEBRA UK member'	Defined as someone who is a member of the EB community, has received confirmation of their membership and is considered a DEBRA UK member.
'Suppliers'	Includes businesses DEBRA UK is working with to host the event and may include, but are not limited to, venues, entertainers, hotels, caterers and/or production companies.
'Venue'	Refers to the location of the event, which may be a hotel, resort, conference centre or other place offering meeting space and/or accommodation options.
'Bereaved household'	A household whose family member with EB has sadly died.

Terms and Conditions of Booking

1 About the event

The next event will take place Saturday 17- Sunday 18 May 2025 at Drayton Manor Resort (hotel, theme park and zoo). The Saturday daytime event will take place on Saturday 17 May 2025 and is free of charge to all DEBRA UK members. The day will finish late afternoon.

DEBRA UK members are invited to attend the optional subsidised Saturday evening event for a fee of £40.00 per adult, £10.00 per child and/or the Sunday activity (additional charge of £10.00 per adult, £10.00 per child); both are **subject to meeting the event's eligibility criteria**.

A limited number of places are available for the Friday night before the event. Due to limited capacity priority will be given to applicants who live over 150 miles from Drayton Manor, have a lengthy journey by public transport, or need substantial time for dressings changes.

For reasons beyond DEBRA UK's control, it may be necessary to change the content and timing of the programme or the speakers without notice. DEBRA UK accepts no liability in this respect. We will aim to keep all information up to date on [our website](#).

2 Eligibility

You must be a DEBRA UK member to attend the event. Visit [our website](#) to find out about becoming a DEBRA UK member and to complete an application form. For assistance you can contact the membership team on 01344 771961 (option 1) or email membership@debra.org.uk.

There are 3 event options, each of which have their own **eligibility criteria**:

Saturday daytime only event

All DEBRA UK members are welcome to attend the Saturday daytime event (subject to venue capacity).

Saturday daytime + Saturday evening events

Due to reduced venue capacities and/or availability, there is different eligibility criteria for the Saturday evening event. We are only able to accept applications for the evening from the following DEBRA UK members:

- Applications that include **at least one person living with EB** on the application form.
 - Each application may contain any number of people living with EB and up to two adults and any number of children and young people not living with EB at the **same address**. If you are a single applicant living with EB, you can bring up to two guests,

including any extended family members, friend, carer (paid or unpaid) and/or companion who live at a different address.

- Only the individuals included on the event application form will be allowed to attend as part of your group.
- Applications from a bereaved household.
- Applications from EB healthcare professionals, researchers, or DEBRA staff or volunteers who need to stay overnight to fulfil their event role.

Saturday daytime + Saturday evening event + Sunday theme park tickets

- The same criteria apply as outlined in **b.** above

Please contact the DEBRA UK membership Team on 01344 771961 (option 1) or email membership@debra.org.uk if you need to discuss any alternative requirements. Any event places offered outside of the eligibility criteria for any option will be made at DEBRA UK's discretion.

3 Costs

Saturday daytime event only (£0.00)

- Entrance to the Saturday daytime event is free of charge to all DEBRA UK members. Pre-booking is essential to ensure your place is reserved as spaces are limited due to venue capacity.

Saturday daytime + Saturday evening events (£40.00 per adult, £10:00 per child, no charge for babies or toddlers)

- Entrance to the Saturday daytime event is free of charge to all DEBRA UK members. There is a non-refundable, one-time fee of £40.00 per adult, £10:00 per child subject to meeting the **eligibility criteria in point 2.**

Option 3: Saturday daytime + Saturday evening events + theme park tickets (£50.00 per adult, £20.00 per child, no charge for babies or toddlers)

- Entrance to the Saturday daytime event is free of charge to all DEBRA UK members. There is a non-refundable, one-time fee of £50.00 per adult and £20.00 per child who wish to take part in the Saturday evening event and entry into the theme park on Sunday, subject to meeting the eligibility criteria.

4 Friday night stay

We have some hotel rooms available on Friday, with an evening meal and breakfast on Saturday. We can accept applications from anyone who feels they would benefit from attending the Friday night.

Numbers are limited and priority will be given to applicants who meet at least one of the following criteria:

- Live over 150 miles away from Drayton Manor resort, or
- Need substantial time for dressing changes, or
- Will have a difficult journey by public transport, or
- Anyone who has not attended the event in 2024.

There is a non-refundable, one-time fee of **£40.00** per adult, **£10.00** per child, no charge for babies or toddlers. These charges are in addition to other fees charged for taking part in the Saturday event/s or Sunday activity.

9 Bookings

9.1 Applications

DEBRA UK Members' Weekend is a very popular event and demand is high. To ensure fairness amongst members and to enable as many people affected by EB as possible to experience the event, initial priority will be given to DEBRA UK members who did not attend the event in 2024.

Please only submit an application if you are committed to attending and making the required payment within the notified timescales.

When can I apply?

All DEBRA UK members can apply from the application opening date, however up until 20 January we will only process eligible applications from DEBRA UK members who did not attend the event in 2024.

After 20 January all applications will be processed in order of the date we received the application, subject to eligibility criteria being met.

Once the event has reached capacity, we will move to running a waiting list and you will be contacted if a place becomes available.

You should only submit completed applications; partially completed applications will be rejected. All applications should be submitted to DEBRA UK by 2 February 2025. This deadline may be brought forward and/or close early if the event reaches the maximum numbers.

Each application should only include DEBRA UK members living at the same address, unless otherwise agreed in advanced by DEBRA UK; the option that the attendee(s) wish(es) to attend

should be indicated on the application. Application details can be found on our website at [DEBRA](#)

[Members' Weekend 2025 - May 17-18 - DEBRA UK](#)

If you need assistance with completing the application, contact the DEBRA UK membership Team on 01344 771961 (option 1) or email membership@debra.org.uk for assistance.

9.2 Booking confirmation

A completed application does not guarantee your booking is confirmed. Applications undergo checks to make sure the eligibility and priority criteria is met. The application outcome (either confirmation or rejection) will be provided to you by email (please check your junk inbox).

- If your application is successful, you will be sent details of how to make your payment to Drayton Manor (if applicable).
- If your application is unsuccessful, you will be sent an explanation for this decision or added to a waitlist.

If you require a payment schedule, contact the DEBRA UK membership Team on 01344 771961 (option 1) or email membership@debra.org.uk.

We aim to respond to applications by end February. Please only contact us before this date if you need to withdraw your application.

Payment

To secure your booking payment needs to be paid to Drayton Manor within **10 working days from the date of confirmation**. Where payment is not made within the 10 working days timescale (and a later date has not been agreed with DEBRA), your booking will be cancelled and your space offered to the next eligible person on the waiting list.

Any late booking after 17 April will require payment within 48 hours of confirmation to secure the booking.

9.3 Waiting list

Once the event is full, additional applications received will still be assessed for eligibility; applications meeting the eligibility criteria will be added to a waiting list. Should a place become available, you will be notified by the DEBRA UK membership Team.

9.4 Amends, cancellations and no-shows

We require a minimum of 30 days' notice if you need to cancel or change your place(s) at the event. All cancellation and/or change requests to your booking must be provided to DEBRA UK in writing

(by email or post). If you are changing dietary requirements, we cannot guarantee these after this time.

For cancellations and changes within 30 days of the event:

Attendees are responsible for cancelling accommodation with the hotel, who will arrange a refund and release your room for another guest(s).

Where the minimum 30 days' notice of cancellation has not been given:

If DEBRA UK can transfer your place(s)/ticket(s), you will be refunded any relevant fees paid.

If DEBRA UK cannot transfer your place(s)/ticket(s), your payment may not be refunded.

No-shows:

Fees paid for the Saturday evening event and/or Sunday activity will not be refunded if you are a no-show and do not attend the event without giving notice to DEBRA UK.

5 Children and young people

Children and young people at this event are classified as individuals aged 17 years and under; they are welcome to attend but must be named individually on the application form.

Parents/guardians have sole responsibility for their child(ren) or young person's safety and welfare. All children and young people must be accompanied by a responsible parent/guardian throughout the event.

6 Personal expenses

Attendees are responsible for their own costs, which may include (but are not limited to):

- travel,
- carers,
- childminding,
- spending money,
- room service,
- travel and cancellation insurance,
- additional drinks and food,
- extra purchases during travel,
- additional nights' accommodation for themselves, their families and carers, and

- other expenses not specified.

These costs will not be covered by DEBRA UK.

7 Carers, nursing care and EB medical supplies

7.1 Nursing care or carers

Carers and/or nursing care will not be provided by DEBRA UK. Attendees are responsible for arranging, booking and funding their own nursing care and/or their carer's attendance at (and costs for) this event. Additional costs for carers may include (but are not limited to):

- travel,
- accommodation,
- spending money,
- other expenses not specified.

7.2 Medical equipment and supplies

DEBRA UK does not carry any dressings or medical supplies. Attendees are responsible for bringing everything they require to manage their EB whilst attending the event.

7.3 Disposal of dressings

To comply with health and safety requirements, attendees are responsible for disposing of these as instructed by the hotel. Details of what you need to do will be displayed on our event webpage, or you can speak to the hotel reception team.

7.4 Disposal of sharps

Attendees are responsible for storing sharps appropriately in the hotel room taking these away for disposal.

8 Support from DEBRA UK

DEBRA UK Member Services are available to help you prepare for the event. Contact us before applying for the weekend if you need assistance. For example, this could be for:

- Completing your online application form.
- Help with planning your journey.
- Discussing any financial constraints or payment plans required.
- Talking through what happens at the event and what to expect

10 Accommodation

Standard accommodation as part of attending the event must be pre-booked by selecting the relevant option on the event application.

10.1 Room booking

Once DEBRA UK has confirmed your application has been successful, you will need to contact the hotel to secure your accommodation (and make any payment) within the given timescales.

10.2 Special room requests

The only requests that you can make to the hotel, subject to availability, are as follows:

- Accessible room.
- Twin room.
- Cots.

10.3 Additional bedrooms

DEBRA UK is not responsible for additional bedrooms that are required outside of the event eligibility. Additional bedrooms must be booked and paid for directly with the venue or any other hotel of your choice. If you choose to book independently, the venue will confirm the price of a night's stay at the time of booking. The price is subject to change by the hotel at any time prior to booking, and DEBRA UK cannot be held responsible for any price differences.

10.4 Bedroom arrangement

Drayton Manor will allocate you the most suitable room based on the available room options. Depending on your party's size and ages, sofa beds and/or foldout beds may be used, and double beds shared. **You will not be advised of the type of room allocated to you until the day of arrival.**

11 Food and dietary requirements

11.1 Dietary requirements and allergies

Dietary requirements and allergies must be provided to DEBRA UK on the event application form; DEBRA UK Member Services must be notified of any changes to these before the event. At the event attendees are responsible for checking that the food offered is suitable for themselves and/or their child's needs and should ask to see the allergy sheets before making any food choices.

We cannot guarantee dietary, and allergies can be catered for in the instance of late bookings after 17 April.

11.2 Food offered

Apart from catering to the needs of attendees with dietary requirements or allergies, DEBRA UK will not offer any alternative food to that which is provided as part of the preplanned event menus. These will be displayed in advance on the event webpage.

12 Theme Park ride access passes

If you require a ride accessibility pass, you will need to [apply for this](#) at least seven working days before the event.

Drayton Manor Resort partners with Nimbus Disability, who are operators of [the access card scheme](#) and will process all essential companion tickets and easy access eligibility. It is important to note that having a disability does not mean you will automatically receive this service.

13 Contact details

13.1 DEBRA UK

For further information on this event, contact the DEBRA UK membership Team on 01344 771961 (option 1) or email membership@debra.org.uk.

13.2 Venue

For further information about the event venue, visit the [Drayton Manor Resort website](#).

DEBRA UK reserves the right to change these Terms and Conditions at any time by posting changes on our website. It is your responsibility to refer to these Terms and Conditions by visiting [DEBRA Members' Weekend 2025 - May 17-18 - DEBRA UK](#)

These Terms and Conditions apply to all attendees. The person applying for the event is responsible for ensuring anyone attending in their group is aware of the information these Terms and Conditions contain.