

DEBRA UK Support Grants – Terms & Conditions

For charitable expenditure we are obliged to inform you of the points below in order to help us fulfil our legal obligations in respect of the granting of all support grants.

1. The offer of your support grant has been made in good faith and on the understanding that it is used for the person/goods/services as requested and agreed and authorised.
2. DEBRA retains the right to recover any funds given which have not been used for the purpose it was intended and agreed.
3. The item/service, or the value of the item/service, must not be fraudulently claimed back, cashed in and no duplicate application made to another organisation or charity.
4. Funds are usually paid directly to the supplier for the product/services requested. If this is not possible then a receipt for the services/product must be submitted to DEBRA as proof of purchase by you. Once this is received funds will be reimbursed to you by bank transfer.
5. The purpose of the support grant is that it will make a positive difference to the impact EB has on your life.
6. Given the wide range of products and services a grant may cover, we cannot give any endorsement or make specialist assessments for equipment or products.
7. In the event that DEBRA allocates funding for a specific item or product based on your research, please be advised that DEBRA assumes no responsibility in the event that the said item proves unsuitable for your needs or results in any form of injury.
8. Any item/equipment funded is your property, unless otherwise stated.
9. All services funded are your (or your carer's) responsibility. (Your Community Support Manager is available for advice if required).
10. We do not offer on-going insurance or maintenance for items unless otherwise agreed.
11. In the event of safety concerns or ongoing issues, your Community Support Manager is available to provide assistance. It is imperative we direct inquiries to the supplier during the applicable guarantee period. Regrettably, outside the guarantee period, we are unable to raise any concerns to the supplier.
12. If you no longer need the equipment purchased it may be possible to donate it to DEBRA for the benefit of others. Please talk with your Community Support Manager however there may be safety or storage reasons why we cannot recycle it.)
13. DEBRA requires you to acknowledge receipt in writing of all goods/services/funds received.

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